

Welcome to Loudoun Pediatrics! We are so happy that you have chosen us to be the medical providers for your children. We realize that this is a big decision and we want to take a few minutes to get you acquainted with the practice and answer some frequently asked questions. Please also reference our website at **www.loudounpeds.com**.

#### What are the locations of Loudoun Pediatric Associates?

Lansdowne	<u>Purcellville</u>	Stone Springs
(703) 723-7337	(540) 338-7065	(703) 957-1247
19500 Sandridge Way	205 East Hirst Road	24430 Stone Springs Blvd
Suite 110	Suite 302	Suite 115
Leesburg, VA 20176	Purcellville, VA 20132	Dulles, VA 20166

### What are the hours of operation at Loudoun Pediatric Associates?

We are open 7 days a week! The office is only closed for the six major holidays (New Year's Day, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving and Christmas).

Normal business hours by office location:

- Lansdowne 7:30 am 5:00 pm Monday thru Friday
- Purcellville 7:30 am 5:00 pm Monday thru Friday
- Stone Springs 8:00 am 4:00 pm Monday thru Friday

## Are you open on the weekends?

Yes, we are! We understand that children need access to medical care every day of the week, not just Monday – Friday. We are open for acute sick visits on the weekends. The phones are answered at 8:30 in each office.

- Saturday hours 9:00 am 12:00 pm in <u>Lansdowne</u>, by appointment only
- Sunday hours 9:00 am 12:00 pm in <u>Purcellville</u>, by appointment only

## Do you have same-day sick visits available?

Yes, we keep our schedules open so that there is availability for same-day sick visits by <u>appointment</u>. You are always free to request which provider you would like to see, but given the time limitation, the doctor you requested may not be available. For physicals, you may schedule in advance and request the provider of your choosing.

<sup>\*</sup>Please note that phone service begins at 7:00 AM in Lansdowne/Purcellville and 7:30 AM in Stone Springs \*

## What do I do if I have a question during the day?

You may call the office and speak with our triage nurse during normal business hours. We also have a 'warm line' for breastfeeding mothers with non-urgent issues where you can leave a message and our certified lactation consultant will return your call within 24 hours. The phone number for the 'warm line' is (703) 723-7337.

### What do I do if I have an after-hours emergency?

We have partnered with Hello Pediatrics to provide after-hours services for our patients 7 days a week (including holidays). Hello Pediatrics is a group of board-certified pediatricians and pediatric-trained nurses that provide after-hours triage and if needed, telemedicine services from 5 PM – 12 AM (12 PM – 10 PM on Saturday & Sunday). Telemedicine service will be billed to your insurance. Triage nurse service will be available after midnight (after 10 PM on weekends) until office opening hours the following day. Please note that these after-hours services are for urgent medical matters only; please call our offices during business hours for routine questions or concerns. Please note that there is a \$25 charge for using the triage nurse service after 12AM on weekdays, and after 10 PM on Saturday & Sunday.

Website: www.hellopediatrics.com Phone number: 855-576-8745

# How many providers do you have?

We have 7 pediatricians who are all board certified by the American Academy of Pediatrics, including one who is double boarded in Pediatrics and Adolescent Medicine. We have 5 Certified Nurse Practitioners, 1 Certified Physician's Assistant and 1 Certified Lactation Consultant.

### What on-site laboratory services do you have at your offices?

We provide laboratory services by doing most blood work in our offices without sending you to an outside facility. We also perform same-day tests for strep throat, Influenza A & B, RSV, COVID (all PCR testing), cholesterol, hemoglobin, glucose, and urinalysis.

# What types of visits are available at your office?

- Breastfeeding Services and Newborn Check-ups
- Sports Physicals
- Well Baby and Well Child Check-ups
- Sick Visits (with same day availability)
- Travel Consultations and Vaccines
- Immunizations and Flu vaccines
- Weight and Nutrition Management
- Asthma Management including Pulmonary Function Tests/Spirometry
- ADHD Consultations and Management
- Behavioral Health
- Adolescent Medicine
- Adoption Consultation Services

### What is your policy on vaccinations?

We follow the guidelines of the American Academy of Pediatrics (AAP) and Centers for Disease Control (CDC). We do not delay immunizations, nor do we allow alternative schedules. We are proud of our 100% vaccination policy and we do not allow nonvaccinated patients to continue with our practice. We are happy to discuss vaccinations with you at any of your child's visits.

## Do you see patients in the hospital?

Our providers are affiliated with Inova Loudoun Hospital and Stone Springs hospital remotely, but we entrust the care of our newborns to the Neonatal Providers at each hospital. These are board certified neonatologists and pediatric hospitalists who specialize in newborn care in the hospital and provide care on site 24 hours per day, 7 days per week. We will see your baby in the office within 1-2 days of discharge for the initial newborn appointment.

Additionally, if your child needs to go the the emergency room or be admitted to the hospital, we use the hospitalist services at Inova Loudoun Hospital. These board certified pediatric hospitalists specialize in inpatient care and are on site at the hospital 24 hours per day, 7 days per week. The hospitalists manage your care in the hospital, while discussing details with us on the phone and through electronic chart communication.

## Do you have Electronic Medical Records?

Yes, we have an Electronic Medical Record (EMR) system that allows us to access your child's chart from any of our locations and remotely. We also have a patient portal that we encourage you to set up for your child.

## We are expecting a new baby and want to know what our first step is.

We are very happy you are considering us to be your child's pediatrician! If you decide on our practice, simply complete your preregistration paperwork and specify that Loudoun Pediatric Associates will be your baby's pediatric office. Once your baby is born, please call the office to set up the initial newborn visit.

## When is our first visit with our new baby?

We like to see all newborn patients within 1-2 days after discharge from the hospital. The appointment will be scheduled with our lactation consultant and a provider so that a feeding assessment can be done, in addition to the routine newborn management.

#### When will our newborn get their first vaccine?

We encourage you to get the Hepatitis B vaccine for your baby while you are in the hospital for the birth. If you prefer, your baby will receive this first vaccination at the first office visit.

#### Are there any vaccines that we need as parents?

We encourage all parents to be immunized according to the Center for Disease Control (CDC) guidelines. Especially for parents of newborns, we recommend that both parents and any caregivers receive the Tdap vaccine, Covid vaccine, and their yearly influenza vaccine.

## When are Well Baby/Well Child Visits and what shots go along with each visit?

Please see the attached Well Child Visit and Vaccination Schedule on the next page.

# Well Child Visit and Vaccination Schedule

Newborn	Hepatitis B	
2 Weeks	No Scheduled Vaccines	
1 Month	No Scheduled Vaccines	
2 Months	Pediarix (DTaP, Hepatitis B, Polio), Pneumococcal ,Hib, Rotateq (oral)	
4 Months	Pediarix (DTaP, Hepatitis B, Polio), Pneumococcal, Hib, Rotateq (oral)	
6 Months	Pediarix (DTaP, Hepatitis B, Polio), Pneumococcal, Rotateq (oral)	
9 Months	No Scheduled Vaccines	
12 Months	MMR, Varicella (Chicken Pox), Hib, Hemoglobin (Anemia Check)	
15 Months	DTaP, Pneumococcal	
18 Months	Hepatitis A	
24 Months	Hepatitis A	
30 Months	No Scheduled Vaccines	
3 Years	No Scheduled Vaccines	
4 Years	Kinrix (DTaP/Polio), Proquad (MMR/Varicella)	
5 Years	No Scheduled Vaccines	
6-10 Years	No Scheduled Vaccines	
11 Years	Tdap, Meningitis Vaccine, Gardasil (HPV), Anemia & Cholesterol Check	
12-15 Years	No Scheduled Vaccines	
16 Years	Meningitis Vaccine, Bexsero (Men B vaccine)	
17 Years	No Scheduled Vaccines	
18 Years	No Scheduled Vaccines	

Thank you for considering Loudoun Pediatric Associates to be the medical home for your child. We are very excited and honored to take care of your children and are happy to answer any further questions that you may have.